



GOLDSBORO FAMILY DENTAL

Financial Policy Acknowledgement

The following information is to inform you of our financial policy. If at any time you have questions regarding this policy please do not hesitate to ask any member of our team.

We are committed to providing the highest quality of care. Our fees are a reflection of the quality of care we provide. We continue our commitment by offering a variety of financial options to enable you to receive the dental care you need. We accept cash, check, VISA, MasterCard, Discover and American Express. We have also partnered with Care Credit to offer the flexibility of deferred interest and extended payment options. Check policy: If your check is returned for any reason there will be a \$30.00 service fee.

We will communicate all recommended treatment options and associated fees, prior to the start of treatment. Payment is expected at the time of treatment. A delinquent account impedes our ability to provide you with the quality dental care that you deserve. It is our policy that the parent or guardian who accompanies a child to our office for treatment is responsible for payment of all services rendered.

We are committed to respecting your time and ask that you make every effort to keep the appointment time reserved exclusively for you. We understand there may be times you are unable to keep your appointment, however, any appointment missed may be subject to a missed appointment fee of \$50.00. Should you find it necessary to reschedule an appointment, please provide us with 24-48 hour notice to avoid missed appointment fee.

As a courtesy to our patients with dental insurance benefits, we will submit your claim and provide any necessary information to assist you in receiving your dental benefits. We require any applicable deductibles and estimated patient portion be paid at the time treatment is rendered. We do not accept assignment of insurance benefits as a form of payment to help reduce your immediate out-of-pocket expense. We are participating providers in the Aetna, Ameritas, Assurant, Blue Cross Blue Shield of NC, Cigna, Delta Dental, Guardian, Humana, Metlife, Principal, United Concordia and United Healthcare Dental Networks . If you have a direct reimbursement policy, payment in full is expected on the day of service and your dental plan will reimburse you. Providing us with your dental insurance carrier information will expedite the processing of dental claims.

Important Facts About your Dental Insurance

- Dental insurance is a contract between the patient and the insurance company. It is a benefit to assist you with the cost of dental care. At no time should insurance benefits compromise your doctor's diagnosis or affect your choice in treatment.
- It is your responsibility to understand the type of insurance you have and the benefits selected by you and/or your employer
- You (not the insurance company) are responsible for the fees of services rendered.

I understand and agree to the Goldsboro Family Dental Financial Policy.

Patient/Guardian Signature _____ Date _____